



Molina's Medicaid Pharmacy Network Changes

Frequently Asked Questions (FAQ)

Q. What is the effective date of the Medicaid pharmacy network change removing Walgreens?

A. This Medicaid pharmacy network change is effective January 1, 2017 for all Counties excluding Genesee County.

Q. What Lines of Business does the pharmacy network change impact?

A. Molina Medicaid is the only line of business impacted by this change. Molina Medicare, which includes MI Health Link and DSNP members, may continue to utilize Walgreens. Walgreens does not participate with Molina Marketplace pharmacy network.

Q. Why will Walgreens be excluded from Molina's Medicaid pharmacy network?

A. Molina Healthcare has transitioned to a new pharmacy network. Walgreens has elected not to participate in this network.

Q. How does this change impact me?

A. There will be no change to how you treat and care for your patients. You can continue to prescribe and use any in-network pharmacy.

Q. Where can my patients go for their pharmacy services?

A. Molina's Medicaid pharmacy network still includes many major and local pharmacies that are able to meet all of your patient's pharmacy needs. Below is a list of some of the participating pharmacies; however, for a complete list of Molina's Medicaid pharmacy network, please visit our website at www.molinahealthcare.com. The new pharmacy network can be located under the "Find a Pharmacy" link at: http://www2.caremark.com/micro/asset/molina_mi_pharmloc.htm.

Costco Pharmacy
CVS Pharmacy
Kroger Pharmacy
Meijer Pharmacy

Rite Aid Pharmacy
Sam's Club Pharmacy
Target Pharmacy
Walmart Pharmacy

Q. Does this impact or change my patient's benefits or coverage?

A. There is no change to the pharmacy benefit or formulary.

Q. Did my patients receive a letter about this change?

A. Molina members who have filled a medication(s) at Walgreen's within the last 90 days received a network notification letter. The letters were mailed late November, 2016.

Q. What if my patient already has a prescription on file at a Walgreens Pharmacy?

A. Molina members who currently receive their prescriptions at Walgreens will need to have their prescriptions transferred to another pharmacy. Members can take their scripts or prescription bottles to an in-network pharmacy and the new pharmacy will transfer all of the member's prescriptions from the non-participating pharmacy.

Please remember to update your prescribing system to reflect a new pharmacy for your Molina Medicaid members.

Q. Who do I contact if I have any additional questions or require assistance?

A. Please call Molina's Contact Center at: (855) 322-4077.