



OUR PATIENTS  
COME FIRST

September 26, 2016

Dear Colleague:

UOP's PCP membership has increased this past year as a result of the growth of our organization. With the changes occurring in healthcare we believe private practices have an impactful role as they are best suited to treat our patients. As the Triple Aim continues to be UOP's mission, which is: improving quality of care, reducing healthcare costs, and enhancing patient satisfaction. UOP's private practices have proven the success of the Triple Aim by implementing it into their practices, which has tremendously improved the quality of healthcare today. UOP is committed to supporting private practices and has been seeking and attracting fine talent such as our newest employees, introduced below:

**Anne Chahine, RN BSN MSA - Director of Clinical Outcomes & Improvement**

Anne has been a trained nurse for over 25 years and her background comprises: 13 years of education, 9 years of quality improvement, long-term care, case management, and managed care. She has held management roles and worked on internal and external community projects for integrated care models like PCMH and Prepaid Inpatient Health Plan (PIHP).

**Ryan Dees, BA - Health Information Technology Specialist**

Ryan graduated from the University of Michigan with a degree in Health Policy Studies and Health Care Planning. Ryan is highly experienced in Health Information Technology and will be working closely with our physicians in helping them with specific data needs for their business methods.

**Ron Feinberg - COO & Director of Provider Relations**

Ron Feinberg, Chief Operating Officer joined UOP in July of this year. Prior to that, he was Director of Provider Contracting with HAP Midwest Health Plan. Ron brings to UOP, forty years of professional experience in managed care and has held senior-level positions with various managed care plans. Ron's expertise is in network development, provider relations, business start-ups, and new product development.

**Roger Canzano, Esq [P-11526] LLB, JD - General Counsel**

Roger obtained his Doctor of Law degree from the University of Detroit Mercy. He has been a member of the State Bar of Michigan specializing in contracts, corporate litigation, and providing legal services to businesses in the medical profession. With the help of Roger Canzano, UOP focuses on providing value and core legal services to our physicians.

UOP will continue to search for opportunities to assist our physicians in delivering high quality care to our valued members. We appreciate your commitment to UOP.

Sincerely,

Yasser T. Hammoud, M.D.  
CEO, Medical Director