

24-Hour Notification Requirement for NICU and Special Care Nursery Admissions



You must notify HAP within 24 hours or the next business day when a newborn is admitted to a NICU or special care nursery or payment could be denied.

HAP will notify ProgenyHealth of admissions and their neonatal nurses will contact your designated staff to conduct utilization management and discharge planning throughout the inpatient stay.

On Oct. 1, 2016, HAP began its partnership with ProgenyHealth to manage the neonatal services we cover. ProgenyHealth specializes in neonatal care management throughout the first year of life.

Under our agreement, ProgenyHealth's neonatologists, pediatricians and neonatal nurse care managers work closely with HAP members – as well as attending physicians and nurses – to promote healthy outcomes for premature and medically complex newborns.

As HAP's liaison to our contracted hospitals, ProgenyHealth provides inpatient review services and assists with discharge planning to ensure a smooth transition to the home setting.