

Re: Priority - New auths and process coming soon for spine and orthopedic surgeries, genetic testing and advanced diagnostic imaging

We're partnering with eviCore healthcare to optimize health outcomes through a focus on clinical appropriateness.

Our goal is to work more closely with you—our provider partners—to optimize health outcomes while providing evidence-based, value-driven care. The evidence is clear that focusing on appropriate care impacts all aspects of the triple aim: quality, satisfaction and improved cost.

eviCore is already working with thousands of Michigan providers on authorization services, but they will be taking on new services for Priority Health members.

Beginning mid-to-late May, authorization will be required for the following services:

- All musculoskeletal procedures, such as surgeries or arthroscopies for hips, knees and shoulders
- Spinal procedures, including open, percutaneous and endoscopic interventions, like fusions and laminectomies
- Genetic testing
- Advanced diagnostic imaging authorization will move from AIM to eviCore

For services that require authorization, providers are liable for the cost if the service is performed without authorization.

How to request authorizations

You'll work directly with eviCore to request authorizations. You can start at priorityhealth.com or contact eviCore directly:

- Online: www.evicore.com
- Phone: 844-303-8456
- Fax: radiology/spine/joint: 800.540.2406; lab: 844.545.9213

eviCore follows evidence-based guidelines that are clear, and they have medical directors that are specialty-specific to engage in meaningful peer-to-peer discussion.

Eligible products

Authorization for the services listed above will be required for all Priority Health product lines, including commercial group and individual plans, Medicare and Medicaid.

More information coming soon

eviCore will be mailing a letter with an invitation to training webinars soon. Or check priorityhealth.com for updates.